



# Administrator User Manual

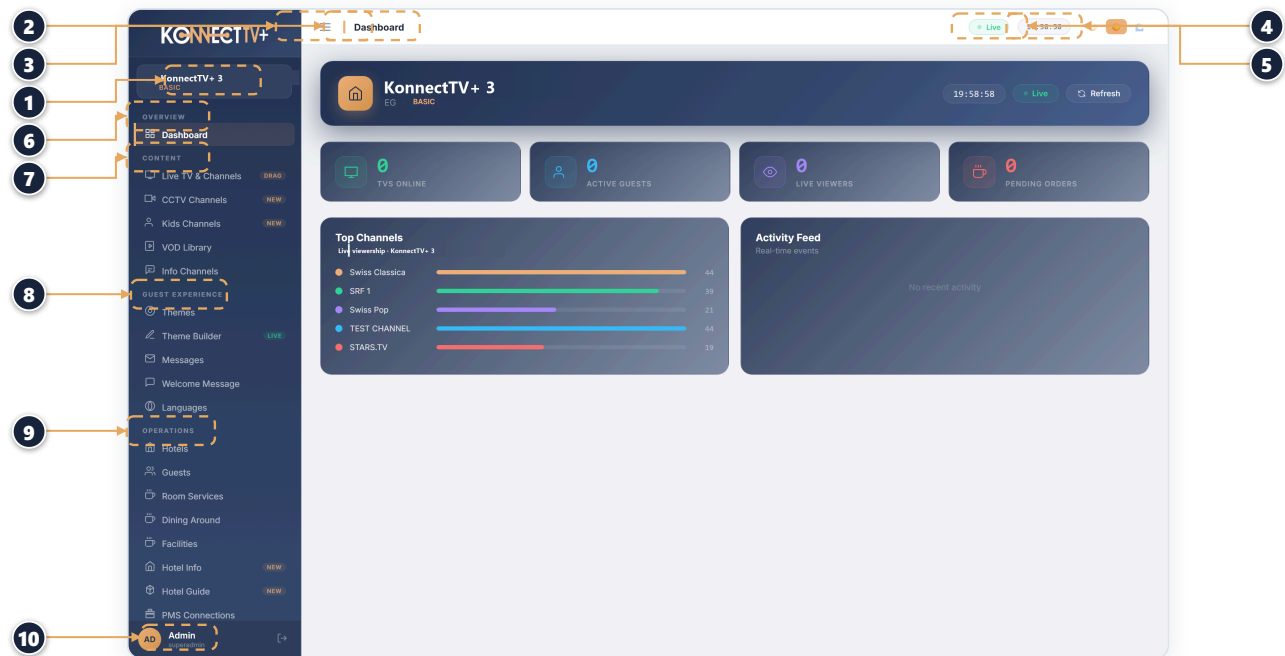
A screen-by-screen guide to the KonnectTV+ hotel IPTV console — every screen, every button, explained in plain language.

## How to read this manual

On each screenshot, every control is outlined with a dashed box and linked by a thin line to a number in the margin. The numbered list underneath explains what each one does.

# Getting around the console

Every screen shares the same frame: a menu on the left, a status bar on top, and your account at the bottom-left. Learn it once and every screen feels familiar. The numbers in the margins point to each part.



## WHAT EACH PART DOES

### 1 Hotel switcher

The hotel you're managing. Super-admins click here to switch between properties (and All).

### 2 Collapse menu

Hides / shows the left menu to widen the page.

### 3 Page title

The name of the screen you're currently on.

### 4 Live status

Green "Live" = the TV system is online and serving guest TVs right now.

### 5 Clock

The server time the system runs on.

### 6 OVERVIEW section

Dashboard — the live home screen with counters and top channels.

### 7 CONTENT section

Live TV & Channels · CCTV Channels · Kids Channels · VOD Library · Info Channels.

### 8 GUEST EXPERIENCE section

Themes · Theme Builder · Messages · Welcome Message · Languages.

### 9 OPERATIONS section

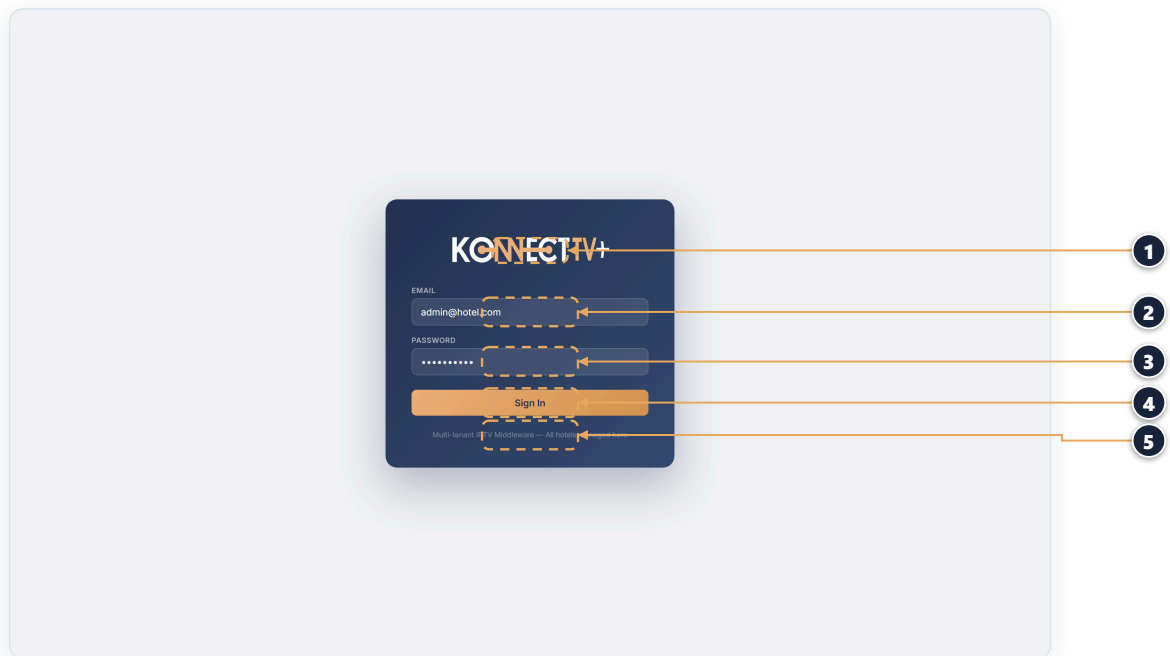
Hotels · Guests · Room Services · Dining Around · Facilities · Hotel Info · Hotel Guide · PMS Connections.

### 10 Account / Sign out

Your account and role; the arrow icon signs you out.

# 1. Signing in

The first screen you see. Enter the e-mail and password of your KonnectTV account, then press Sign In. The account decides what you can see — a super-admin manages every hotel; a hotel-admin manages one property.



## WHAT EACH CONTROL DOES

- |                                                                                                                                                                                                                                  |                                                                                                                                                                                               |
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| <p><b>1 Logo</b><br/>Confirms you are on the official KonnectTV+ console.</p> <p><b>2 Email</b><br/>Type your account e-mail address here.</p> <p><b>3 Password</b><br/>Type your password. The dots hide it while you type.</p> | <p><b>4 Sign In</b><br/>Press to enter the console. Wrong details show an error and you stay here.</p> <p><b>5 System line</b><br/>Reminds you this console manages all hotels centrally.</p> |
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## 2. Dashboard (home)

Your live overview for the selected hotel. Everything here updates in real time.



### WHAT EACH CONTROL DOES

- 1 Hotel name**  
The property these figures belong to, with its country and licence plan.
- 2 Live badge**  
Green = the system is online and serving TVs right now.
- 3 Refresh**  
Reloads the figures immediately instead of waiting for the auto-update.
- 4 TVs Online**  
How many guest TVs are switched on and connected.
- 5 Active Guests**  
Guests currently checked in and using the TV.
- 6 Live Viewers**  
How many TVs are watching a channel this moment.
- 7 Pending Orders**  
Room-service / dining orders waiting to be handled.
- 8 Top Channels**  
Which channels guests watch the most, ranked.
- 9 Activity Feed**  
A live log of what is happening across the hotel.



### 3. Live TV & Channels

The heart of the system — the list of TV channels guests can watch. Add, edit, group and reorder channels here.

The screenshot shows the 'Live TV & Channels' management interface. It features a sidebar with navigation options and a main content area with a summary dashboard and a channel list table. Numbered callouts identify key controls:

- 1**: New Group button
- 2**: Add Channels button
- 3**: Total channels count (114)
- 4**: Active channels count (111)
- 5**: HD channels count (0)
- 6**: Groups count (11)
- 7**: Languages count (9)
- 8**: Channels tab
- 9**: Groups tab
- 10**: Search channels input
- 11**: All Languages filter
- 12**: All Groups filter
- 13**: Edit (row) button
- 14**: Delete (row) button

| # | CHANNEL        | GROUP         | LANG | TYPE          | QUALITY | STATUS | ACTIONS |
|---|----------------|---------------|------|---------------|---------|--------|---------|
| 1 | Swiss Classica | Radio         | AR   | UDP Multicast | Auto    | Live   | +       |
| 2 | SRF 1          | Radio         | AR   | UDP Multicast | Auto    | Live   | +       |
| 3 | Swiss Pop      | Radio         | AR   | UDP Multicast | Auto    | Live   | +       |
| 4 | TEST CHANNEL   |               | AR   | HLS           | Auto    | Off    | +       |
| 5 | STARS.TV       | Music         | RU   | UDP Multicast | Auto    | Live   | +       |
| 6 | Bein 1         | Sport         | AR   | UDP Multicast | Auto    | Live   | +       |
| 7 | THT            | Entertainment | RU   | UDP Multicast | Auto    | Live   | +       |
| 8 | TV RU          | Entertainment | RU   | UDP Multicast | Auto    | Live   | +       |
| 9 | 2M Maroc       | Entertainment | AR   | UDP Multicast | Auto    | Live   | +       |

#### WHAT EACH CONTROL DOES

- 1 New Group**  
Create a channel group (e.g. Sport, News) to organise the list.
- 2 Add Channel**  
Add a new channel: name, logo, stream URL, language, group, quality.
- 3 Total**  
Total number of channels configured.
- 4 Active**  
Channels that are live and playable.
- 5 HD**  
How many channels are high-definition.
- 6 Groups**  
Number of channel groups.
- 7 Languages**  
How many languages the channels cover.
- 8 Channels tab**  
The full channel list (shown here).
- 9 Groups tab**  
Manage the channel groups instead of individual channels.
- 10 Search**  
Find a channel by name.
- 11 Language filter**  
Show only channels of one language.
- 12 Group filter**  
Show only channels in one group.
- 13 Edit (row)**  
Change that channel's details.
- 14 Delete (row)**  
Remove that channel. Ask before confirming — it is permanent.

## 4. Devices & TVs

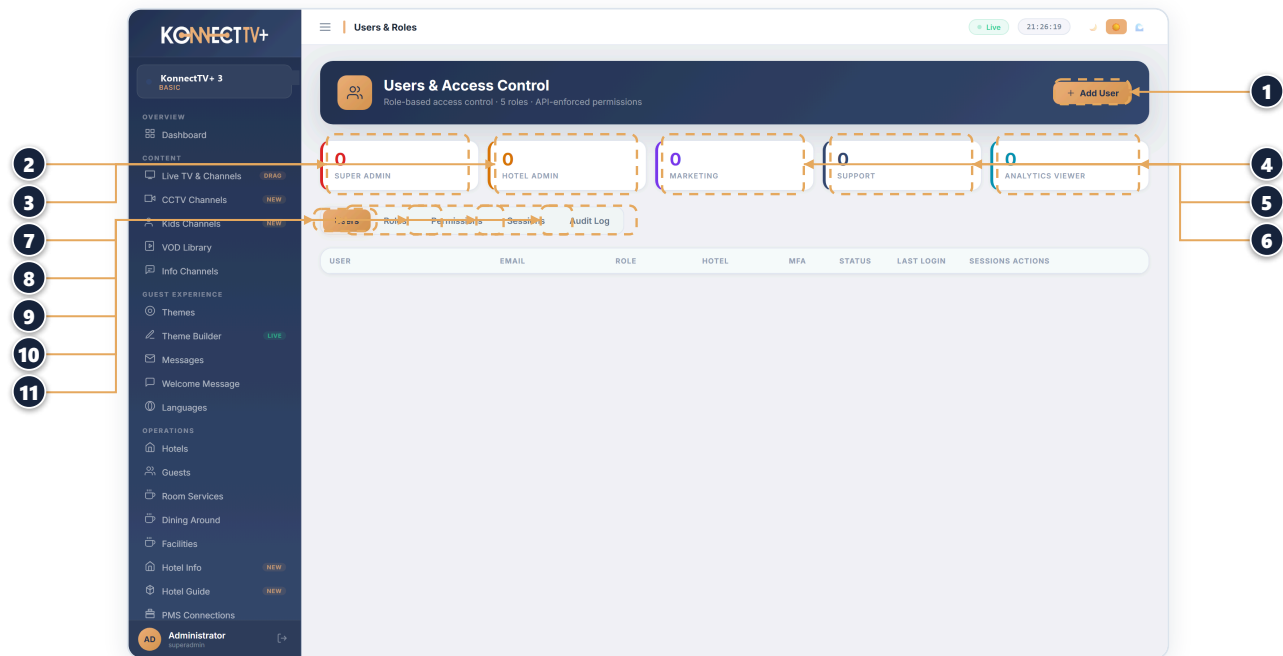
Every physical TV / set-top box in the hotel. See which are online, in which room, and manage them.

### WHAT EACH CONTROL DOES

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| <p><b>1 Print / PDF</b><br/>Export the device list as a printable PDF report.</p> <p><b>2 Auto-discover</b><br/>Scan the network and pull in TVs that are switched on.</p> <p><b>3 Online</b><br/>TVs currently switched on and reachable.</p> <p><b>4 Idle</b><br/>TVs on but not in use.</p> <p><b>5 Offline</b><br/>TVs that are not reachable.</p> <p><b>6 Error</b><br/>TVs reporting a problem.</p> <p><b>7 Need Update</b><br/>TVs whose firmware is out of date.</p> <p><b>8 Total</b><br/>All registered TVs.</p> | <p><b>9 Device List</b><br/>The table of TVs (shown here).</p> <p><b>10 Groups</b><br/>Organise TVs into groups.</p> <p><b>11 Firmware</b><br/>Manage / push firmware updates.</p> <p><b>12 Floor Map</b><br/>See TVs laid out on a floor plan.</p> <p><b>13 Room Setup</b><br/>Assign TVs to rooms.</p> <p><b>14 Filters</b><br/>Narrow the list by group, status or floor.</p> <p><b>15 Select All</b><br/>Tick every TV to act on them together.</p> |
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## 5. Users & Roles

Manage who can log into this console and what each person is allowed to do.

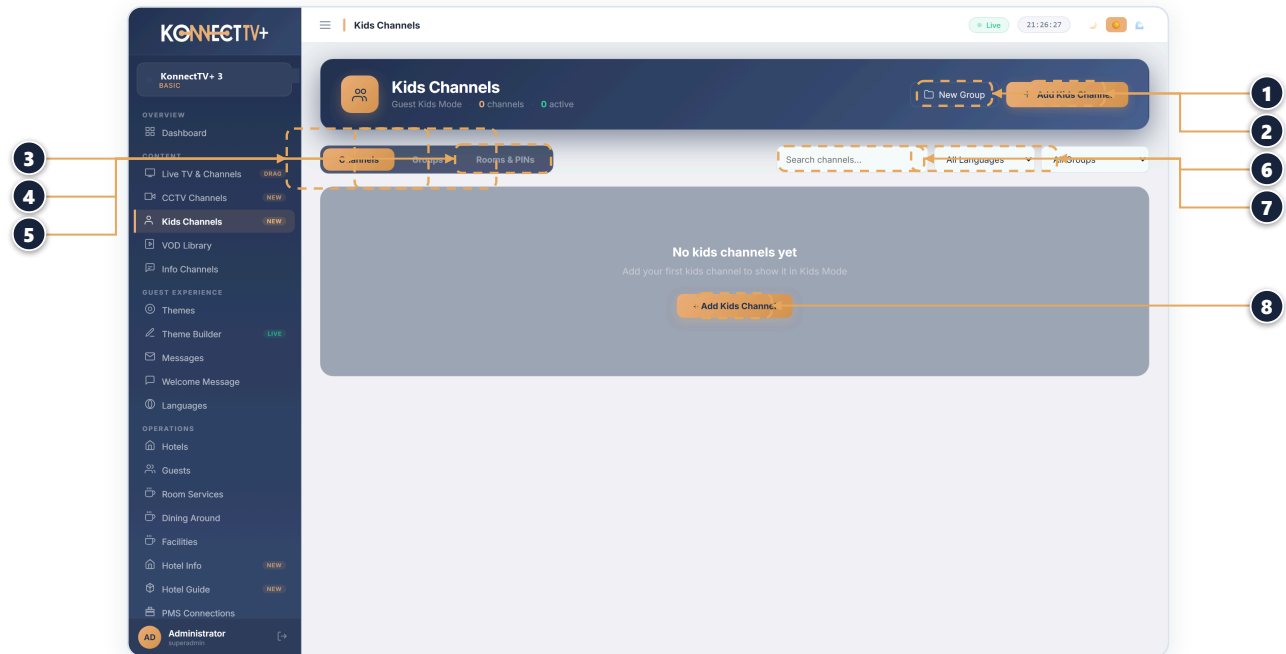


### WHAT EACH CONTROL DOES

- 1 Add User**  
Create a new login: name, e-mail, role and which hotel(s) they manage.
- 2 Super Admin**  
Count of full-access administrators (all hotels).
- 3 Hotel Admin**  
Administrators limited to one hotel.
- 4 Marketing**  
Marketing role — content but not settings.
- 5 Support**  
Support role — limited operational access.
- 6 Analytics Viewer**  
Read-only access to reports.
- 7 Users tab**  
The list of people (shown here).
- 8 Roles**  
Define the roles themselves.
- 9 Permissions**  
Fine-tune what each role can do.
- 10 Sessions**  
See who is currently logged in.
- 11 Audit Log**  
History of who changed what.

## 6. Kids Channels

The child-safe channel list used when a guest turns on Kids Mode. Only channels you add here appear to children.

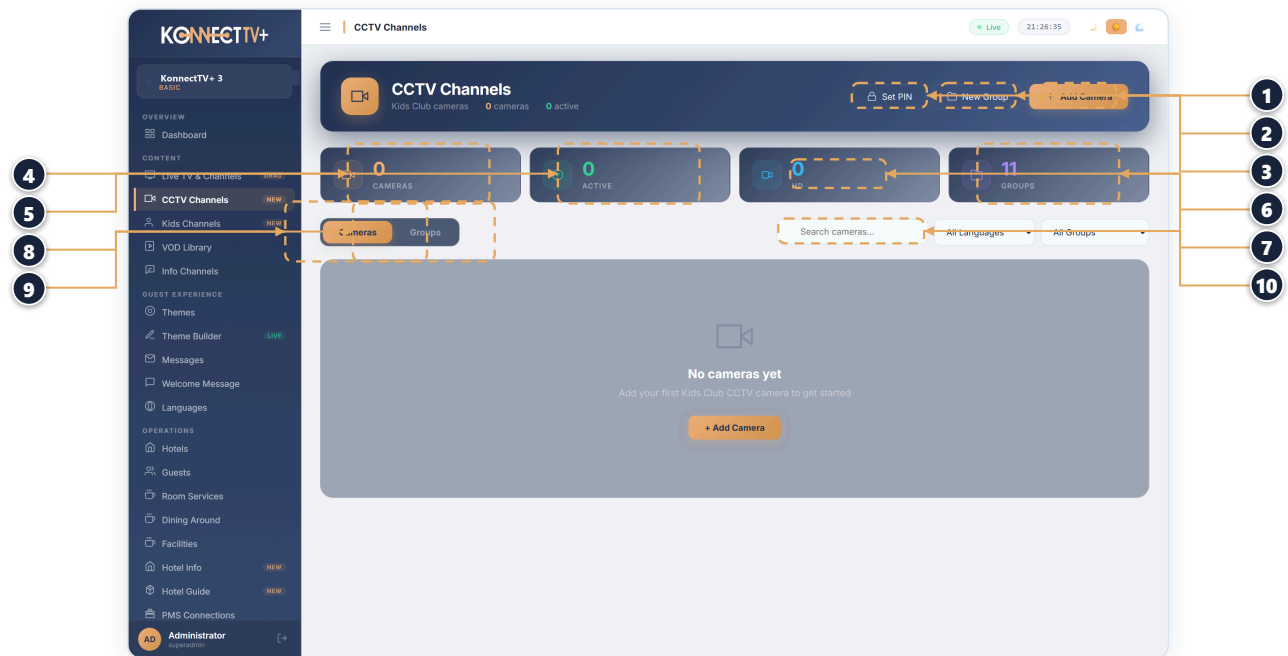


### WHAT EACH CONTROL DOES

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| <p><b>1 New Group</b><br/>Group kids channels (e.g. Cartoons, Learning).</p> <p><b>2 Add Kids Channel</b><br/>Add a channel to the kids list.</p> <p><b>3 Channels</b><br/>The kids channel list (shown here).</p> <p><b>4 Groups</b><br/>Manage kids channel groups.</p> | <p><b>5 Rooms &amp; PINs</b><br/>Set the parental PIN per room.</p> <p><b>6 Search</b><br/>Find a kids channel by name.</p> <p><b>7 Language filter</b><br/>Filter kids channels by language.</p> <p><b>8 Add Kids Channel</b><br/>Same as the top button — quick add when the list is empty.</p> |
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## 7. CCTV Channels

Kids-Club (and similar) camera feeds shown to guests as channels, protected by a PIN.

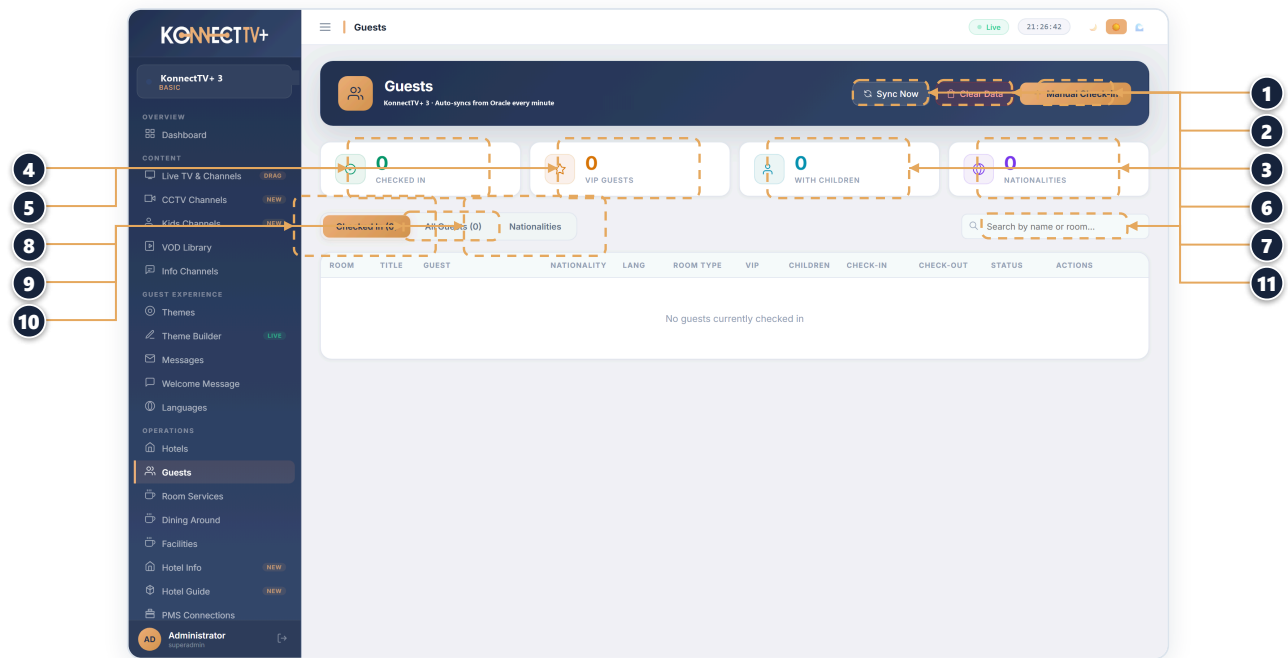


### WHAT EACH CONTROL DOES

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| <p><b>1 Set PIN</b><br/>Set the PIN parents must enter to view the camera channel.</p> <p><b>2 New Group</b><br/>Group cameras together.</p> <p><b>3 Add Camera</b><br/>Add a camera feed: name, stream URL, group.</p> <p><b>4 Cameras</b><br/>Total cameras configured.</p> <p><b>5 Active</b><br/>Cameras currently streaming.</p> | <p><b>6 HD</b><br/>How many are high-definition.</p> <p><b>7 Groups</b><br/>Number of camera groups.</p> <p><b>8 Cameras</b><br/>The camera list (shown here).</p> <p><b>9 Groups</b><br/>Manage camera groups.</p> <p><b>10 Search / filters</b><br/>Find and filter cameras.</p> |
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## 8. Guests

The in-house guest list. It syncs automatically from the hotel PMS (Oracle) every minute, so check-ins appear on the TV without manual work.

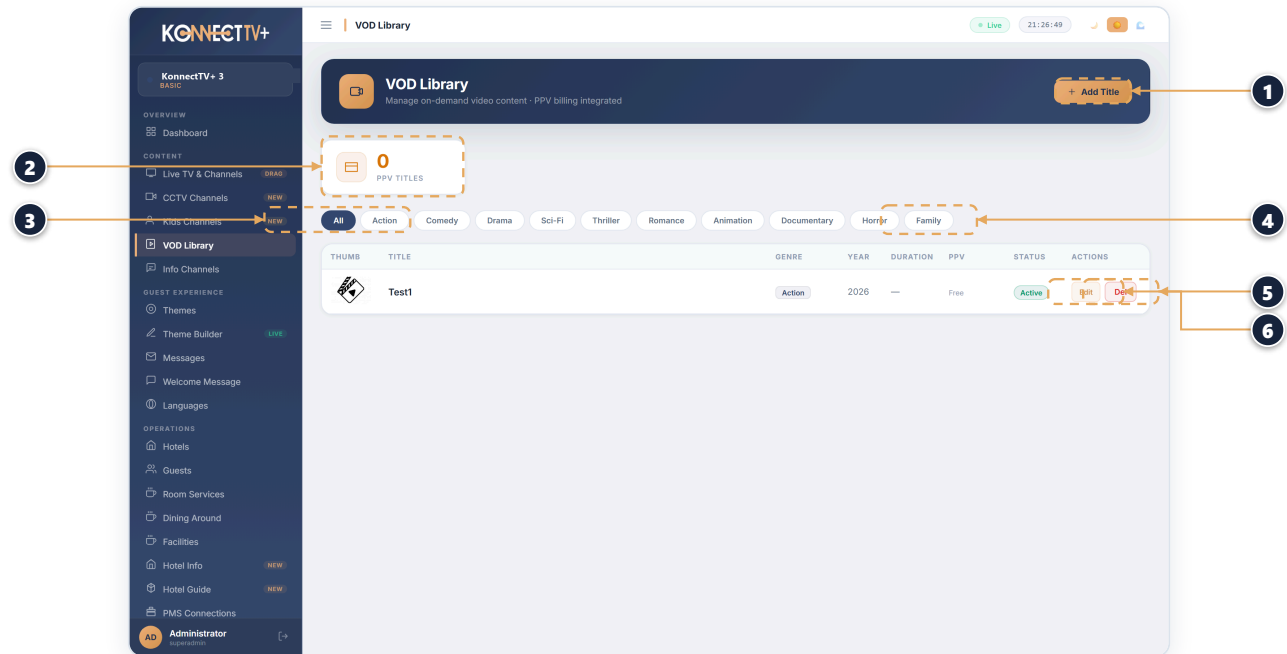


### WHAT EACH CONTROL DOES

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| <p><b>1 Sync Now</b><br/>Pull the latest guest list from the PMS immediately.</p> <p><b>2 Clear Data</b><br/>Remove the local guest data (use with care).</p> <p><b>3 Manual Check-in</b><br/>Add a guest by hand when the PMS is unavailable.</p> <p><b>4 Checked In</b><br/>Guests currently in-house.</p> <p><b>5 VIP Guests</b><br/>Guests flagged VIP.</p> <p><b>6 With Children</b><br/>Rooms travelling with children.</p> | <p><b>7 Nationalities</b><br/>How many nationalities are in-house (drives TV language).</p> <p><b>8 Checked In tab</b><br/>Only guests currently in-house (shown here).</p> <p><b>9 All Guests</b><br/>Every guest record.</p> <p><b>10 Nationalities</b><br/>Breakdown by nationality.</p> <p><b>11 Search</b><br/>Find a guest by name or room.</p> |
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## 9. VOD Library

On-demand video titles guests can watch, with optional pay-per-view billing.

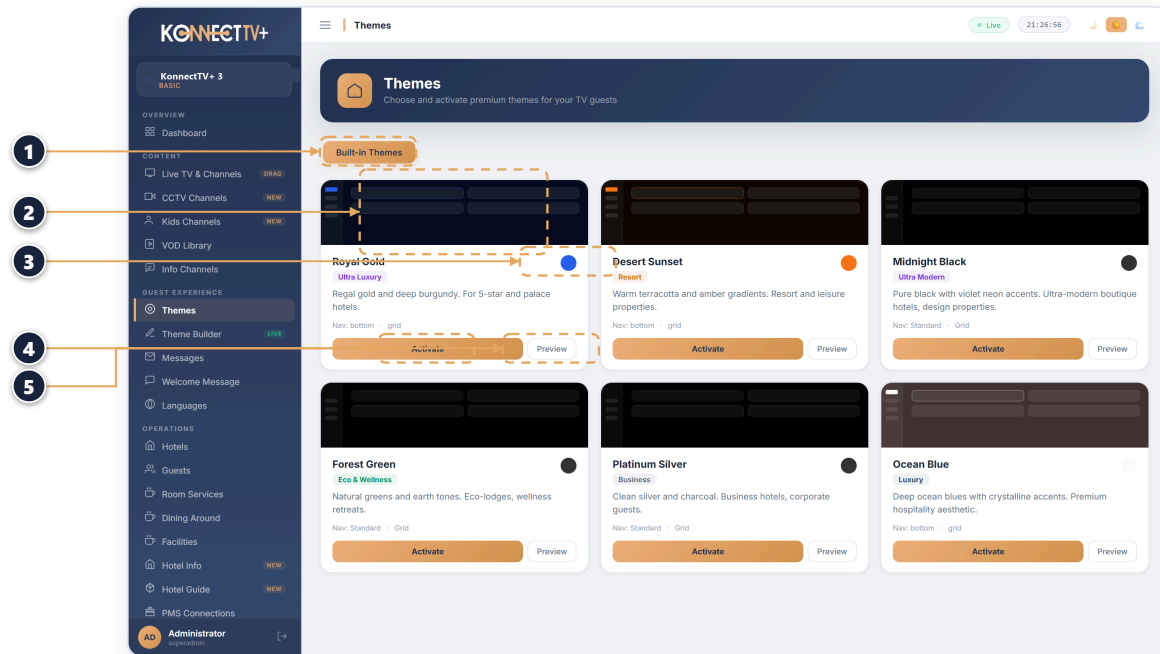


### WHAT EACH CONTROL DOES

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| <p><b>1 Add Title</b><br/>Add a movie / video: poster, genre, year, duration, PPV price.</p> <p><b>2 PPV Titles</b><br/>How many titles are pay-per-view.</p> <p><b>3 Genre filter (All)</b><br/>Filter the list by genre — All, Action, Comedy, Drama, ...</p> | <p><b>4 Family</b><br/>...through to Family; tap any chip to filter.</p> <p><b>5 Edit (row)</b><br/>Change that title's details.</p> <p><b>6 Delete (row)</b><br/>Remove that title.</p> |
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# 10. Themes

Choose the look guests see on their TV. Pick a ready-made theme and activate it, or preview it first.



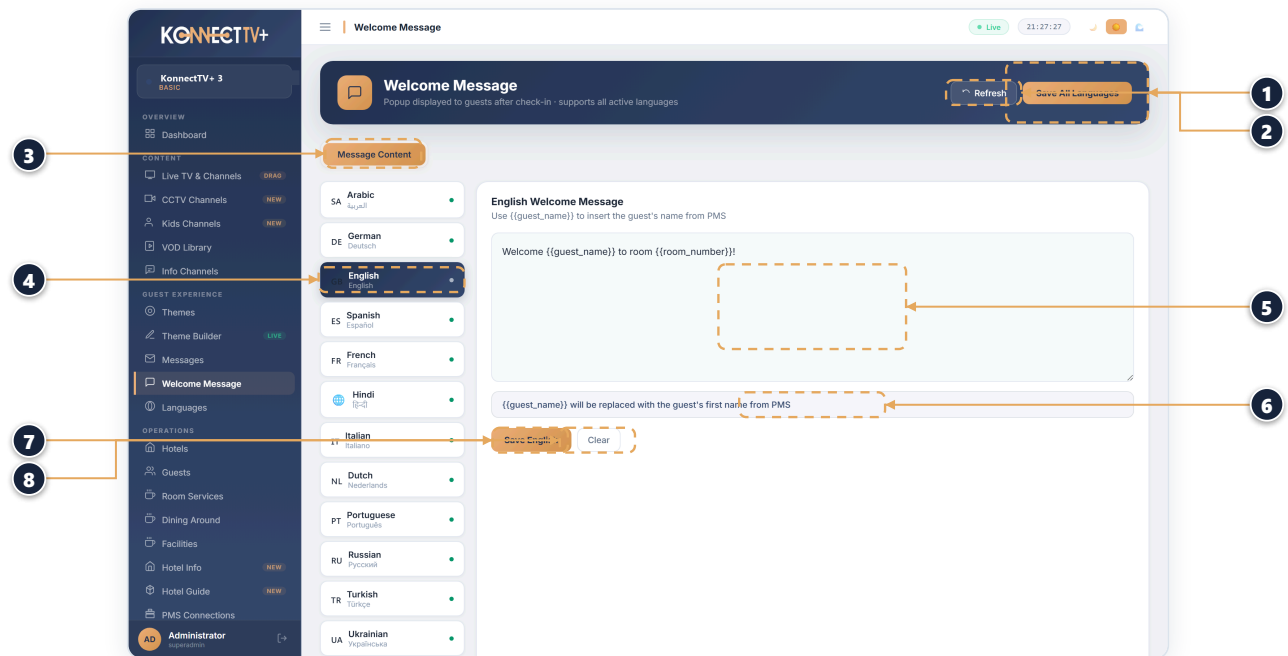
## WHAT EACH CONTROL DOES

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| <p><b>1 Built-in Themes</b><br/>Switch between the built-in themes and your own custom ones.</p> <p><b>2 Theme preview</b><br/>A mini preview of how the TV home screen will look.</p> <p><b>3 Accent dot</b><br/>The theme's main accent colour.</p> | <p><b>4 Activate</b><br/>Make this theme the live look for guest TVs.</p> <p><b>5 Preview</b><br/>See the full theme before activating — nothing changes for guests.</p> |
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# 11. Welcome Message

The pop-up a guest sees on their TV just after check-in. You write it once per language; the system fills in the guest's name and room automatically.

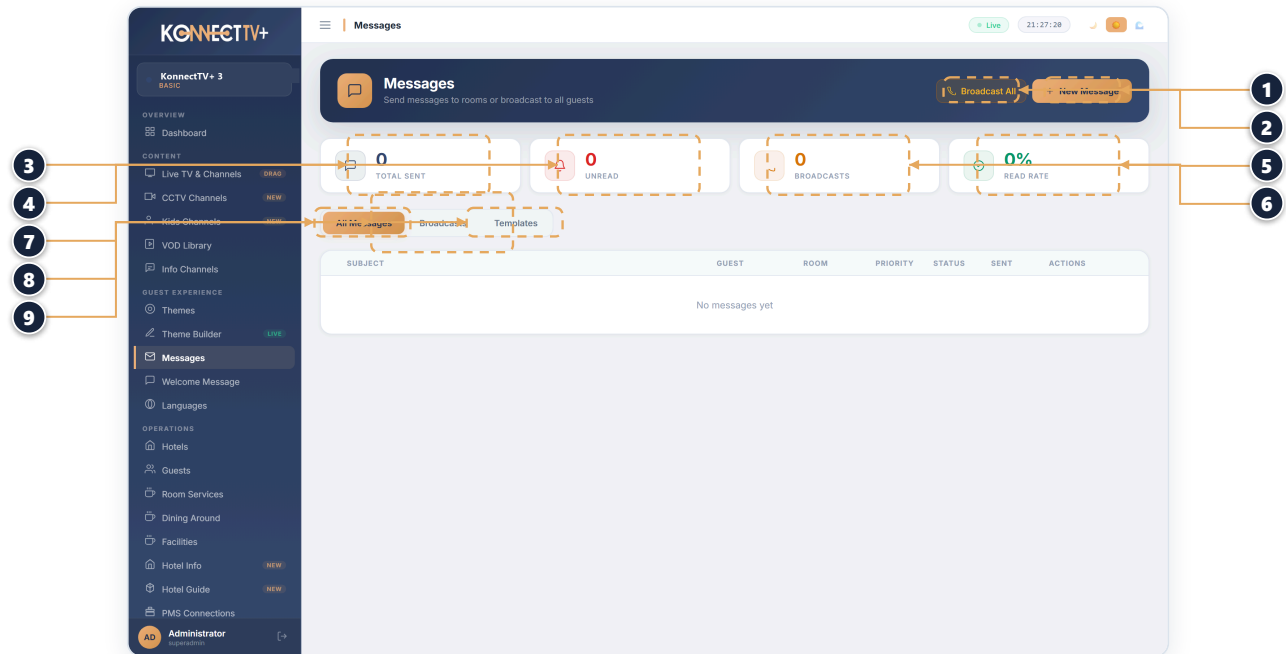


## WHAT EACH CONTROL DOES

- 1 Refresh**  
Reload the saved messages.
- 2 Save All Languages**  
Save every language's message at once.
- 3 Message Content**  
The tab where you write the message.
- 4 Language list**  
Pick which language to edit. A green dot means that language already has text.
- 5 Message editor**  
Type the welcome text. Use `{{guest_name}}` and `{{room_number}}` — they are replaced per guest.
- 6 Token hint**  
Reminds you which auto-fill tokens you can use.
- 7 Save (this language)**  
Save only the language you are editing.
- 8 Clear**  
Empty the editor for this language.

## 12. Messages

Send a message to one room or broadcast to every guest TV — and see delivery / read rates.

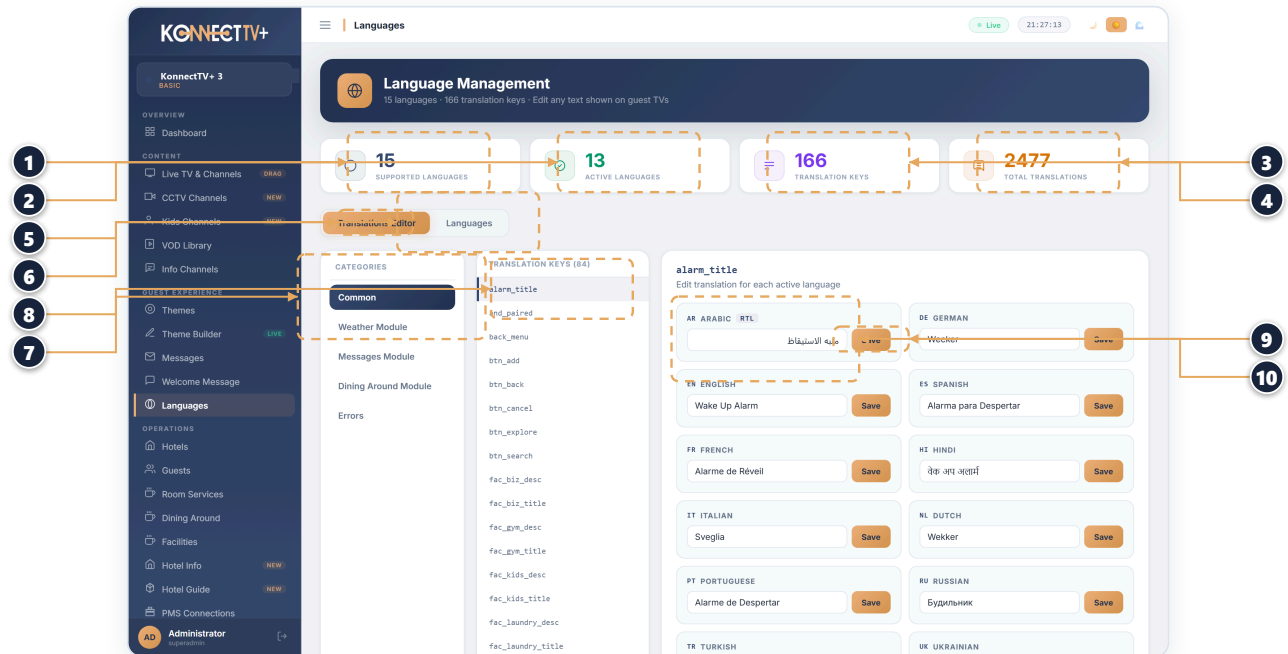


### WHAT EACH CONTROL DOES

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| <p><b>1 Broadcast All</b><br/>Send one message to every checked-in room at once.</p> <p><b>2 New Message</b><br/>Compose a message to a specific room / guest.</p> <p><b>3 Total Sent</b><br/>How many messages have been sent.</p> <p><b>4 Unread</b><br/>Messages not yet read by guests.</p> <p><b>5 Broadcasts</b><br/>How many were broadcasts.</p> | <p><b>6 Read Rate</b><br/>Percentage of sent messages guests have read.</p> <p><b>7 All Messages</b><br/>The full message list (shown here).</p> <p><b>8 Broadcasts</b><br/>Only the broadcast messages.</p> <p><b>9 Templates</b><br/>Reusable message templates.</p> |
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# 13. Languages

Edit ANY text shown on the guest TV, in every language. This is how you change wording without a developer.

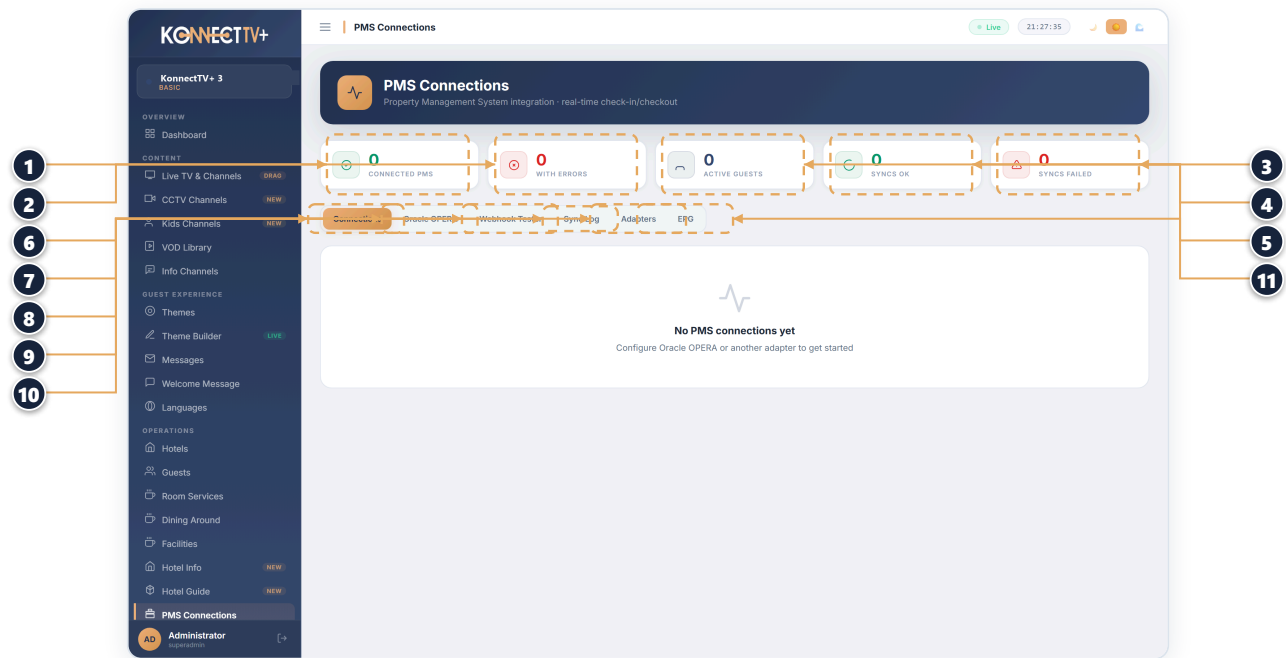


## WHAT EACH CONTROL DOES

- 1 Supported**  
How many languages the system knows (15).
- 2 Active**  
How many are switched on for this hotel (13).
- 3 Translation Keys**  
How many pieces of text exist (166).
- 4 Total Translations**  
Total translated strings across all languages.
- 5 Translations Editor**  
Edit the wording (shown here).
- 6 Languages tab**  
Turn languages on / off for this hotel.
- 7 Categories**  
Text is grouped by area — Common, Weather, Messages, Dining, Errors.
- 8 Translation keys**  
Pick the exact piece of text to edit.
- 9 Per-language field**  
Edit the wording for each language side by side.
- 10 Save**  
Save that one language's wording.

# 14. PMS Connections

Connect the hotel's Property Management System (e.g. Oracle OPERA) so check-in / check-out flows into the TV automatically.



## WHAT EACH CONTROL DOES

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| <p><b>1 Connected PMS</b><br/>How many PMS links are active.</p> <p><b>2 With Errors</b><br/>Links currently failing.</p> <p><b>3 Active Guests</b><br/>Guests received from the PMS.</p> <p><b>4 Syncs OK</b><br/>Successful syncs.</p> <p><b>5 Syncs Failed</b><br/>Failed syncs to investigate.</p> <p><b>6 Connections</b><br/>Your PMS links (shown here).</p> | <p><b>7 Oracle OPERA</b><br/>Configure an Oracle OPERA connection.</p> <p><b>8 Webhook Tester</b><br/>Test that PMS events reach the system.</p> <p><b>9 Sync Log</b><br/>History of every sync.</p> <p><b>10 Adapters</b><br/>Other PMS adapters.</p> <p><b>11 EPG</b><br/>Electronic programme-guide feed settings.</p> |
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# 15. Licensing

Your KonnectTV licence status — how many TV seats you have, when it expires, and where to enter a renewal key. Managed centrally by Pleno.

The screenshot shows the KonnectTV+ Licensing dashboard. It includes a sidebar with navigation options like Overview, Content, Guest Experience, and Operations. The main content area displays the current license status for 'KonnectTV+ 3'. Key information includes the product name, TV seats (2 / 1500), expiry date (7/27/2027), and last validation time (7/28/2026, 9:25:01 PM). A 'SEAT USAGE' section shows 0% usage. Below this is a 'LICENSE ACTIONS' section with a 'RENEWAL / NEW LICENSE KEY' input field and 'Renew License' and 'Re-check Now' buttons. At the bottom, there is a table titled 'ALL HOTELS (10)' listing various hotel properties and their license details.

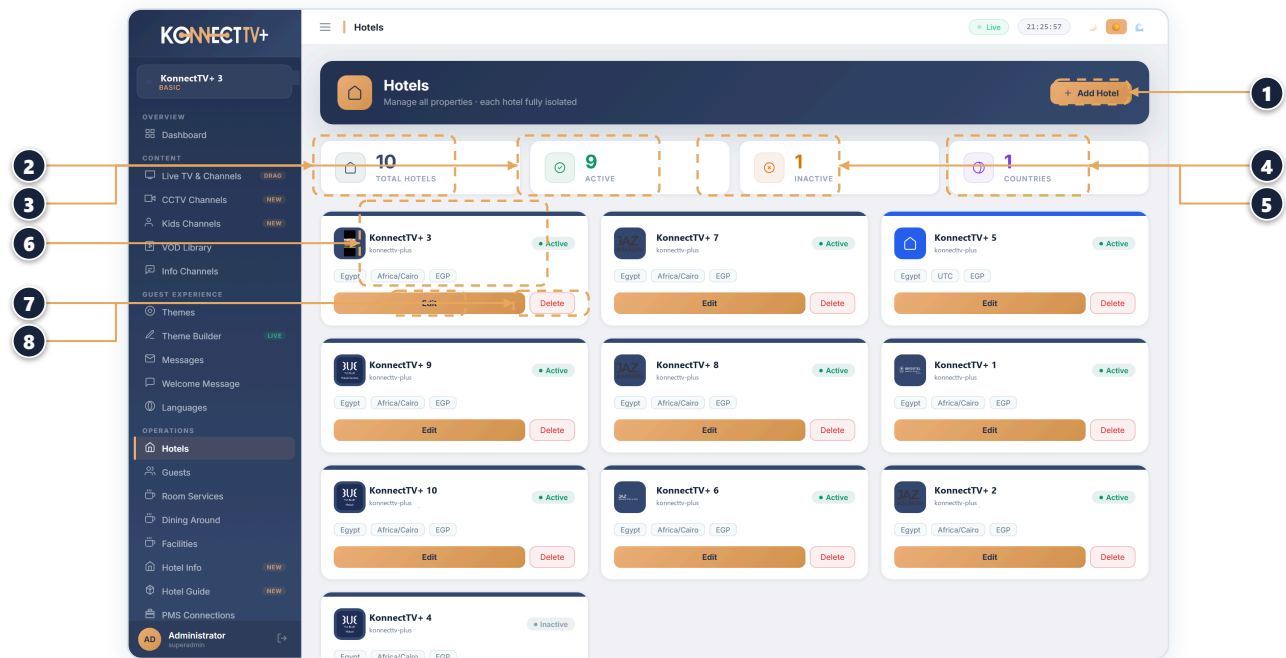
| HOTEL        | STATUS | SEATS     | EXPIRES   | LAST VALIDATION       |
|--------------|--------|-----------|-----------|-----------------------|
| KonnectTV+ 1 | ACTIVE | 5 / 313   | 7/14/2027 | 7/28/2026, 9:25:01 PM |
| KonnectTV+ 2 | ACTIVE | 42 / 180  | 7/14/2027 | 7/28/2026, 9:25:00 PM |
| KonnectTV+ 3 | ACTIVE | 3 / 1500  | 7/27/2027 | 7/28/2026, 9:25:01 PM |
| KonnectTV+ 4 | ACTIVE | 0 / 316   | 7/14/2027 | 7/28/2026, 9:25:01 PM |
| KonnectTV+ 5 | ACTIVE | 0 / 316   | 7/14/2027 | 7/28/2026, 9:25:00 PM |
| KonnectTV+ 6 | ACTIVE | 209 / 210 | 7/14/2027 | 7/28/2026, 9:25:00 PM |
| KonnectTV+ 7 | ACTIVE | 100 / 270 | 7/14/2027 | 7/28/2026, 9:25:01 PM |

## WHAT EACH CONTROL DOES

- 1 Status**  
Green ACTIVE means the licence is valid.
- 2 Product**  
The licensed product (KonnectTV).
- 3 TV Seats**  
Registered TVs vs licensed seats (e.g. 2 / 1500).
- 4 Expires**  
The licence expiry date.
- 5 Last Validation**  
When the licence was last checked against the server.
- 6 Seat Usage**  
How much of your seat allowance is used.
- 7 Licence key**  
Paste a renewal / new licence key here.
- 8 Renew License**  
Apply the key you entered.
- 9 Re-check Now**  
Re-validate against the licence server immediately.
- 10 All Hotels**  
Licence status for every property, side by side.

## 16. Hotels

Add and manage every property. Each hotel is fully isolated — its channels, guests and settings never mix with another's. (Super-admin only.)

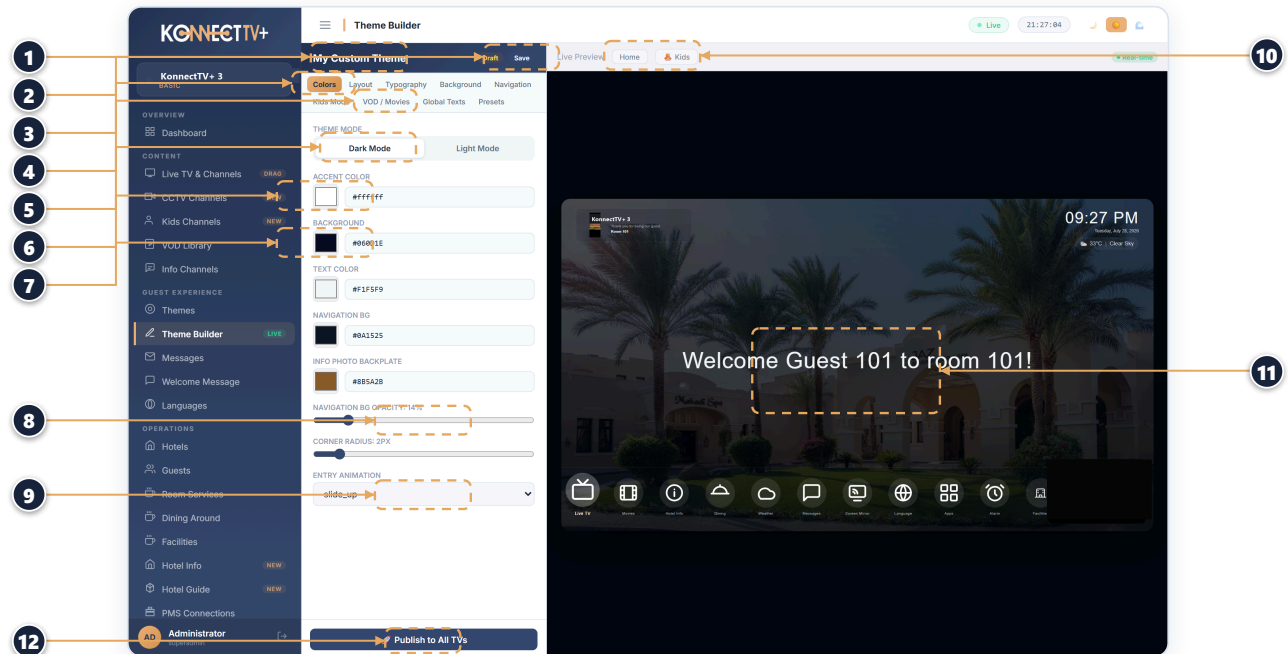


### WHAT EACH CONTROL DOES

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| <p><b>1 Add Hotel</b><br/>Create a new property: name, country, timezone, currency.</p> <p><b>2 Total Hotels</b><br/>How many properties exist (10).</p> <p><b>3 Active</b><br/>Properties currently switched on.</p> <p><b>4 Inactive</b><br/>Properties switched off.</p> | <p><b>5 Countries</b><br/>How many countries they span.</p> <p><b>6 Hotel card</b><br/>One property, with its logo, code and region tags.</p> <p><b>7 Edit</b><br/>Open that property's settings.</p> <p><b>8 Delete</b><br/>Remove that property (permanent).</p> |
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# 17. Theme Builder

Design your own TV theme and watch it change live on the preview to the right. Save it as a draft, then publish it to every TV.

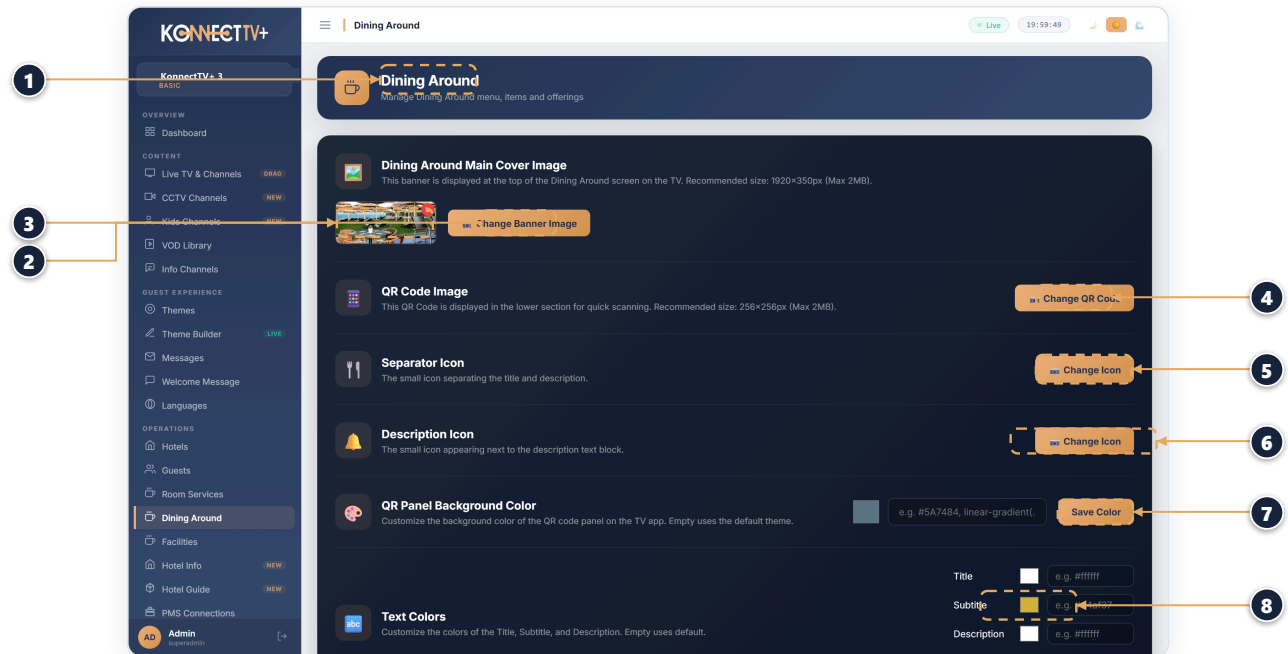


## WHAT EACH CONTROL DOES

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| <p><b>1 Theme name</b><br/>Name this custom theme; it stays a draft until you publish.</p> <p><b>2 Save</b><br/>Save your progress without pushing it to the TVs yet.</p> <p><b>3 Style tabs</b><br/>Colours, Layout, Typography, Background, Navigation — the aspects you can style.</p> <p><b>4 More tabs</b><br/>Kids Mode, VOD / Movies, Global Texts, and ready-made Presets.</p> <p><b>5 Theme mode</b><br/>Switch the base between Dark and Light.</p> <p><b>6 Accent colour</b><br/>The main highlight colour used across the guest TV.</p> | <p><b>7 Background</b><br/>The screen background colour.</p> <p><b>8 Sliders</b><br/>Fine-tune things like navigation opacity and corner radius.</p> <p><b>9 Entry animation</b><br/>How screens animate in on the TV.</p> <p><b>10 Home / Kids preview</b><br/>Preview the normal home screen or Kids Mode.</p> <p><b>11 Live preview</b><br/>A real TV mock-up that updates as you edit — in real time.</p> <p><b>12 Publish to All TVs</b><br/>Push this theme live to every guest TV.</p> |
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# 18. Dining Around

Set up the look of the Dining Around screen guests see on the TV — its banner, QR code, icons and colours.



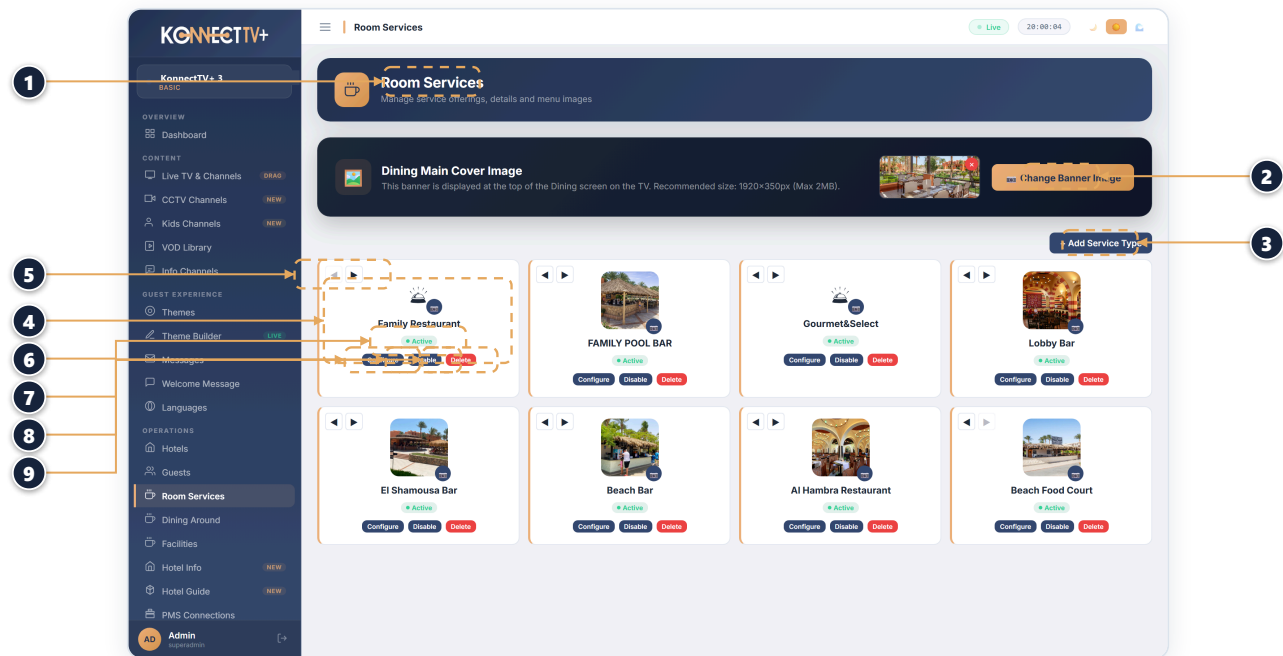
## WHAT EACH CONTROL DOES

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| <p><b>1 Screen title</b><br/>Settings for the Dining Around TV screen.</p> <p><b>2 Current banner</b><br/>The cover image now in use; the X removes it.</p> <p><b>3 Change Banner Image</b><br/>Upload a new top banner (1920×350px).</p> <p><b>4 Change QR Code</b><br/>Upload the QR code guests scan for the menu.</p> | <p><b>5 Separator icon</b><br/>Change the small icon between the title and description.</p> <p><b>6 Description icon</b><br/>Change the icon next to the description text.</p> <p><b>7 Save Colour</b><br/>Set and save the QR panel background colour.</p> <p><b>8 Text colours</b><br/>Set the Title, Subtitle and Description colours.</p> |
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# 19. Room Services

Manage the in-room dining / service outlets guests order from on the TV — each shown as a card.

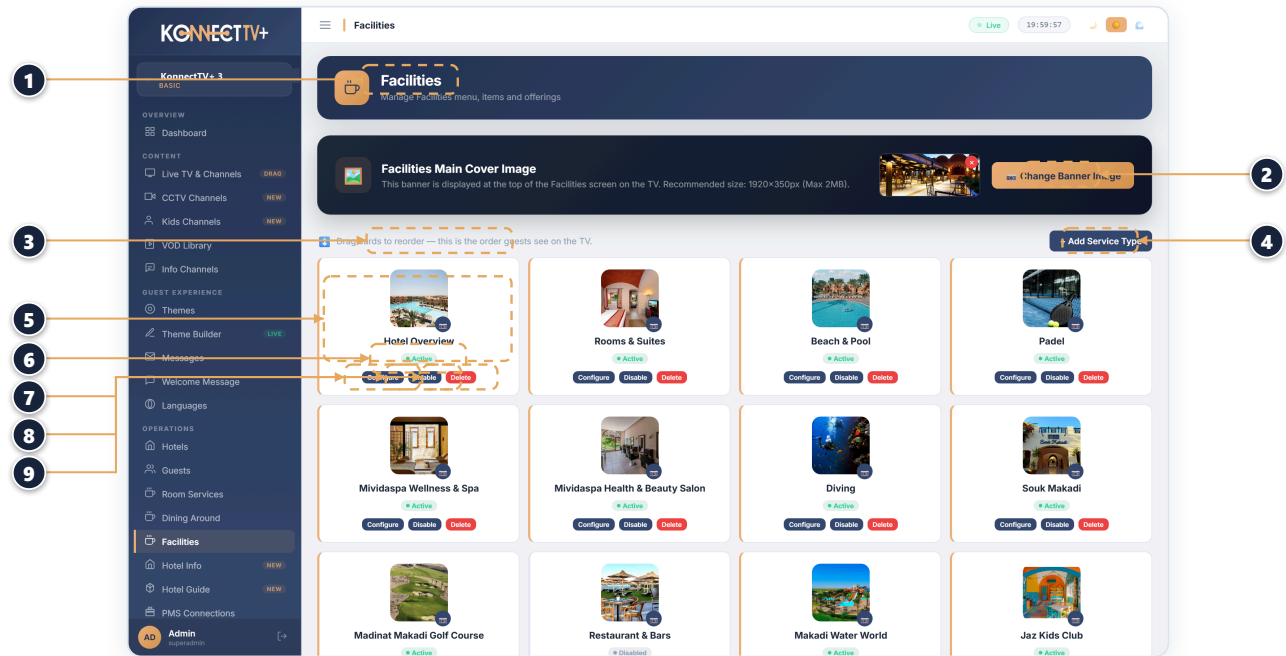


## WHAT EACH CONTROL DOES

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| <p><b>1 Screen title</b><br/>Manage the service offerings shown on the TV.</p> <p><b>2 Change Banner Image</b><br/>Upload the banner shown at the top of the Dining screen.</p> <p><b>3 Add Service Type</b><br/>Create a new service / outlet card.</p> <p><b>4 Service card</b><br/>One outlet (e.g. Family Restaurant) as guests see it.</p> <p><b>5 Image arrows</b><br/>Cycle through / change this card's photo.</p> | <p><b>6 Status</b><br/>Green "Active" means guests can see it.</p> <p><b>7 Configure</b><br/>Edit this service's details, items and images.</p> <p><b>8 Disable</b><br/>Hide it from guests without deleting.</p> <p><b>9 Delete</b><br/>Remove this service permanently.</p> |
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## 20. Facilities

Manage the hotel facilities (pool, spa, diving ...) shown to guests. Drag the cards to set the order they appear on the TV.

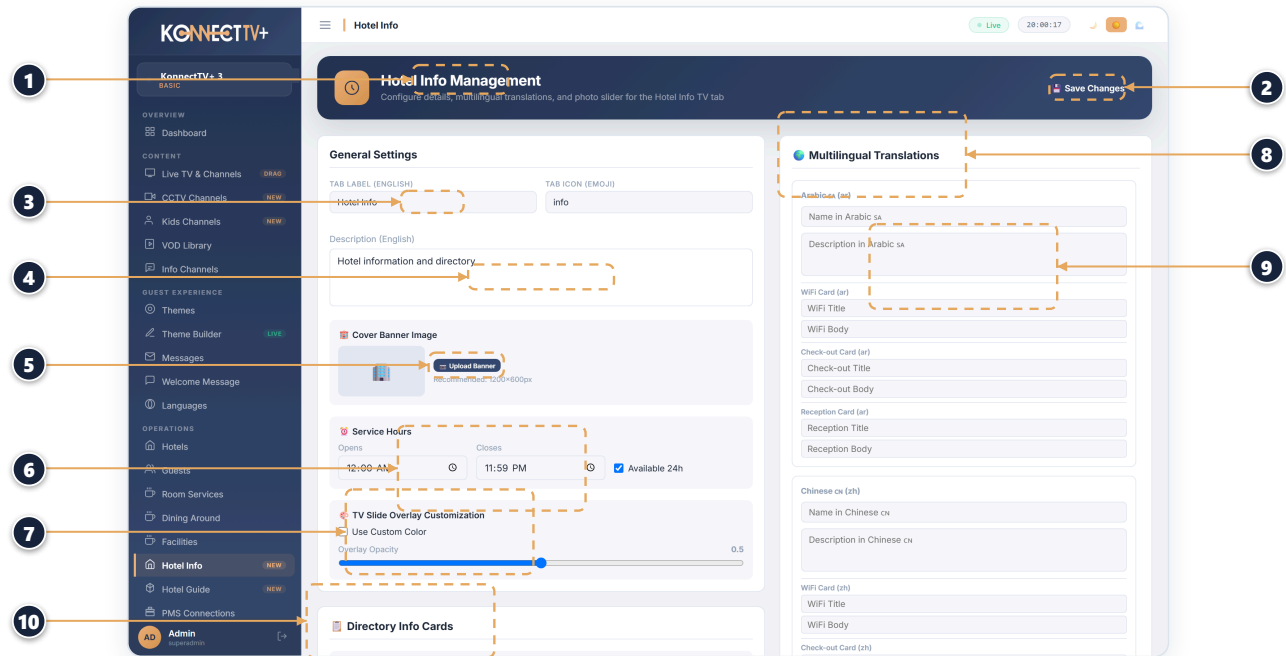


### WHAT EACH CONTROL DOES

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| <p><b>1 Screen title</b><br/>Manage the facilities shown to guests.</p> <p><b>2 Change Banner Image</b><br/>Upload the Facilities screen banner.</p> <p><b>3 Reorder hint</b><br/>Drag cards to set the order guests see on the TV.</p> <p><b>4 Add Service Type</b><br/>Add a new facility card.</p> <p><b>5 Facility card</b><br/>One facility (e.g. Beach &amp; Pool) with its photo.</p> | <p><b>6 Status</b><br/>Active = visible to guests; Disabled = hidden.</p> <p><b>7 Configure</b><br/>Edit this facility's details and images.</p> <p><b>8 Disable</b><br/>Hide it from guests.</p> <p><b>9 Delete</b><br/>Remove this facility.</p> |
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## 21. Hotel Info

Configure the Hotel Info TV tab — its details, per-language translations and photo slider.

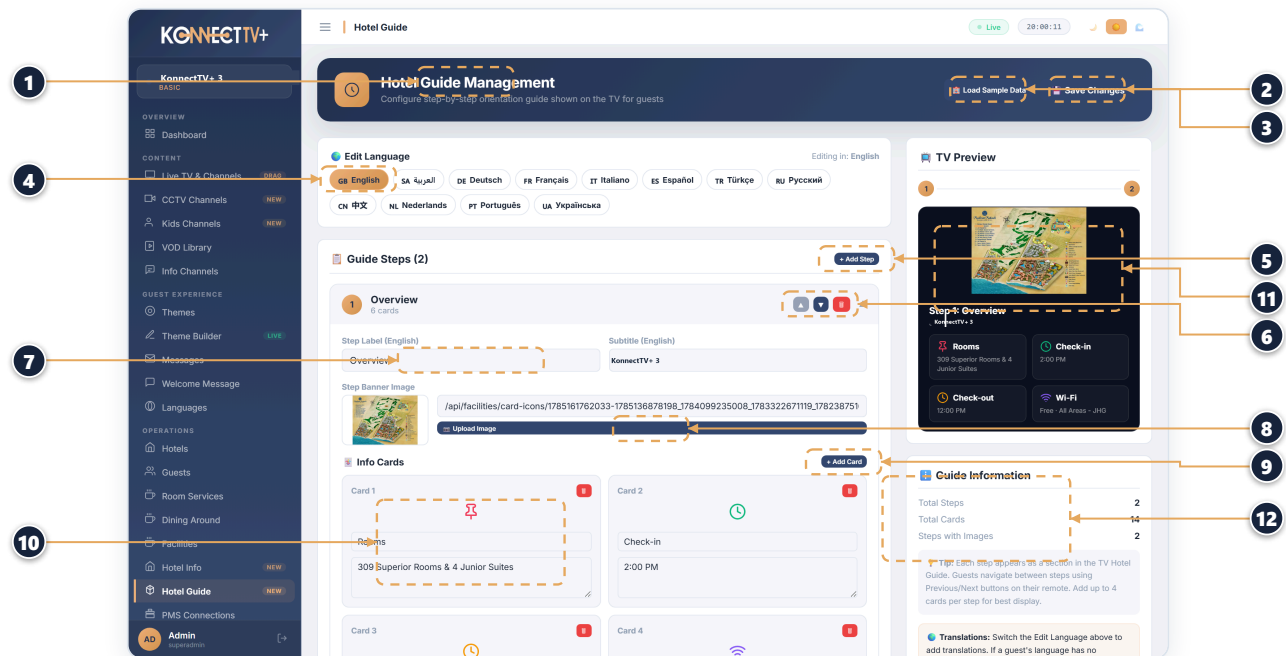


### WHAT EACH CONTROL DOES

- 1 Screen title**  
Configure the Hotel Info TV tab.
- 2 Save Changes**  
Save everything on this page.
- 3 Tab label & icon**  
The name and emoji shown for this tab on the TV.
- 4 Description**  
The English description shown to guests.
- 5 Upload Banner**  
Upload the cover banner (1200×600px).
- 6 Service hours**  
Opening / closing times, or tick Available 24h.
- 7 Overlay customisation**  
Optionally set a custom overlay colour and opacity.
- 8 Multilingual translations**  
Translate every field into each active language.
- 9 Per-language fields**  
Name, description, WiFi / Check-out / Reception per language.
- 10 Directory info cards**  
The info cards (WiFi, reception ...) shown on the TV.

## 22. Hotel Guide

Build the step-by-step orientation guide guests browse from their room, with a live preview of each step.

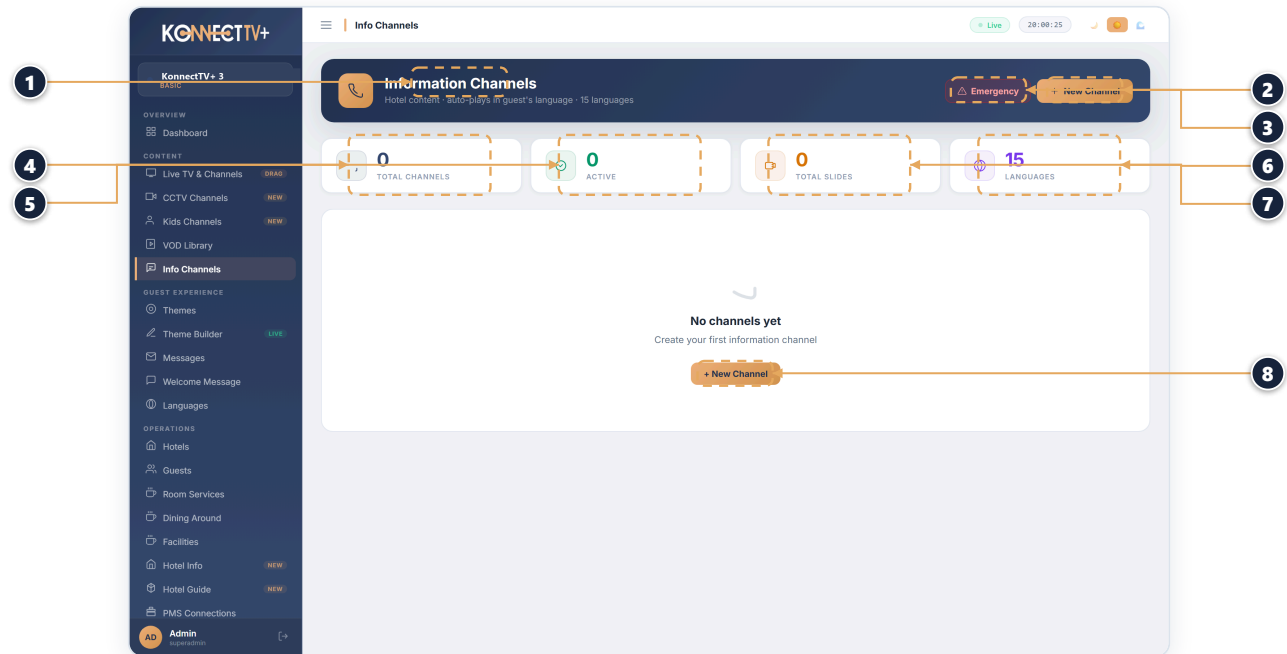


### WHAT EACH CONTROL DOES

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| <p><b>1 Screen title</b><br/>Build the step-by-step guide shown on the TV.</p> <p><b>2 Load Sample Data</b><br/>Fill the guide with example steps to start from.</p> <p><b>3 Save Changes</b><br/>Save the guide.</p> <p><b>4 Edit language</b><br/>Pick which language you're editing; add translations here.</p> <p><b>5 Add Step</b><br/>Add a new guide step (section).</p> <p><b>6 Reorder / delete step</b><br/>Move this step up / down or remove it.</p> | <p><b>7 Step label &amp; subtitle</b><br/>The step's title and subtitle.</p> <p><b>8 Upload image</b><br/>Set the step's banner image.</p> <p><b>9 Add Card</b><br/>Add an info card to this step (up to 4).</p> <p><b>10 Card fields</b><br/>Each card's title and body text.</p> <p><b>11 TV preview</b><br/>Live preview of how the step looks on the guest TV.</p> <p><b>12 Guide information</b><br/>Totals — steps, cards, and steps with images.</p> |
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## 23. Info Channels

Create information channels that auto-play on the guest TV in the guest's own language.

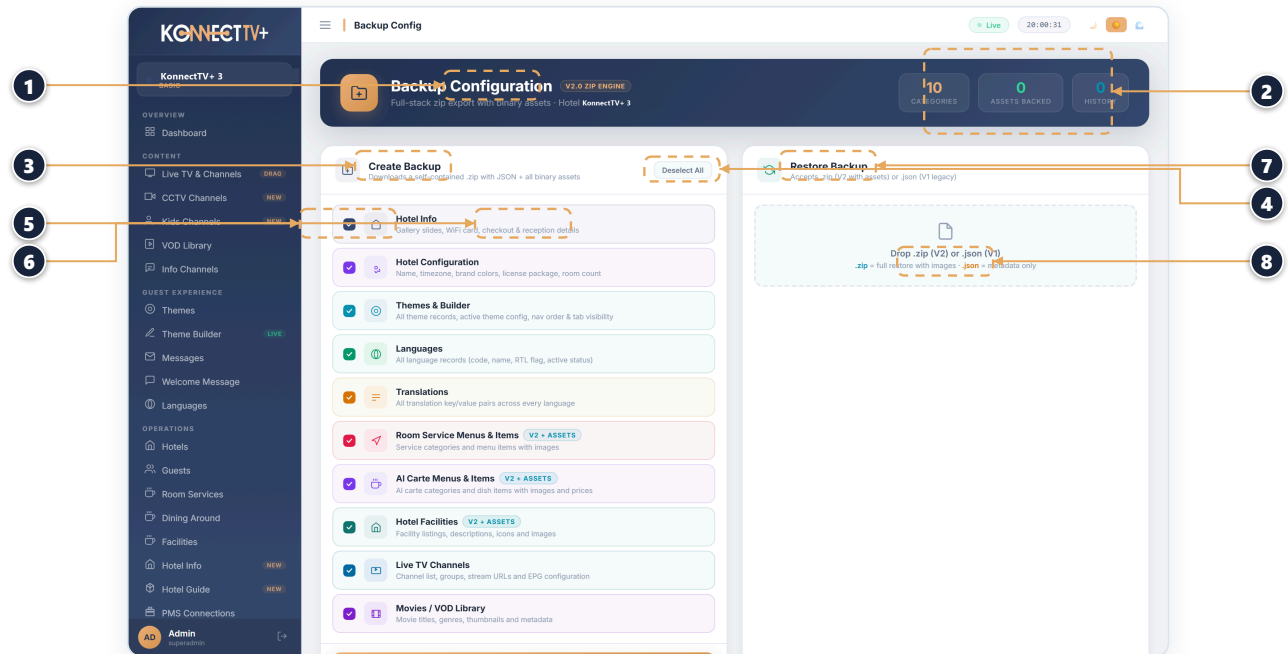


### WHAT EACH CONTROL DOES

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| <p><b>1 Screen title</b><br/>Information channels that auto-play in the guest's language.</p> <p><b>2 Emergency</b><br/>Push an emergency message / channel to all TVs.</p> <p><b>3 New Channel</b><br/>Create a new information channel.</p> <p><b>4 Total Channels</b><br/>How many info channels exist.</p> | <p><b>5 Active</b><br/>How many are currently live.</p> <p><b>6 Total Slides</b><br/>Total slides across all channels.</p> <p><b>7 Languages</b><br/>Languages the content supports.</p> <p><b>8 New Channel</b><br/>Create your first channel from the empty state.</p> |
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# 24. Backup

Export this hotel's whole configuration to a .zip (with all images), or restore it from a backup file.



## WHAT EACH CONTROL DOES

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| <p><b>1 Screen title</b><br/>Export or restore this hotel's configuration.</p> <p><b>2 Backup stats</b><br/>Categories available, assets backed up, and history count.</p> <p><b>3 Create Backup</b><br/>Download a self-contained .zip (settings + all images).</p> <p><b>4 Deselect All</b><br/>Untick everything, then choose only what you need.</p> | <p><b>5 Include toggle</b><br/>Tick each category to include it in the backup.</p> <p><b>6 Category</b><br/>What that category contains (e.g. Hotel Info).</p> <p><b>7 Restore Backup</b><br/>Restore from a .zip (full) or .json (metadata only).</p> <p><b>8 Drop zone</b><br/>Drag a backup file here to restore it.</p> |
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